

LinkPoint All-In-One Retail Quick Reference Card



Application: L3FRR30

FUNCTION	DISPLAY MESSAGE	OPERATOR ACTION
SALE	1. READY XXX	1. Press [SALE] .
	2. SALE ENTER ACCOUNT #	2. Swipe card or key in the card number and press [ENTER] .
	3. SALE ENTER LAST 4 DIGITS <i>(swipe only)</i>	3. Key in the last four digits and press [ENTER] .
	4. ENTER EXP DATE MMY <i>(keyed only)</i>	4. Key in 4-digit expiration date and press [ENTER] .
	5. ENTER CVV2 INDICATOR... <i>(keyed only)</i>	5. Press either [0] , [2] or [9] to not enter the CVV2 number or press [1] to enter the CVV2 number.
	6. ENTER CVV2 VALUE	6. Key in the CVV2 number and press [ENTER] .
	7. RECURRING PAYMENT <i>(optional)</i>	7. If this is a recurring payment, press the left [▲] key, if not, press the right [▲] key.
	8. PHONE ORDER <i>(keyed only) (optional)</i>	8. Press either the left [▲] key for "Yes" or the right [▲] for "No".
	9. CARD PRESENT? <i>(keyed only) (optional)</i>	9. Press either the left [▲] key for "Yes" or the right [▲] for "No".
	10. IMPRINT REQUIRED.. <i>(keyed only) (optional)</i>	10. After card is imprinted, press [ENTER] or to bypass this prompt, simply press [ENTER] .
	11. OPER ID <i>(optional)</i>	11. Key in the employee ID and press [ENTER] .
	12. SALE AMOUNT	12. Key in the sale amount and press [ENTER] .
	13. TAX AMOUNT	13. Key in the tax amount and press [ENTER] .
	14. AVS ADDRESS <i>(keyed only)</i>	14. Key in the AVS address number and press [ENTER] .
	15. AVS ZIP CODE <i>(keyed only)</i>	15. Key in the AVS ZIP code and press [ENTER] .
	16. DIALING...	16. Please wait...
	17. APPROVAL XXXX	17. Please wait for the merchant receipt.
	18. PRINT CUST COPY TEAR NOW, PRESS ENTER	18. Press [ENTER] to print a customer receipt.

FUNCTION	DISPLAY MESSAGE	OPERATOR ACTION
ATM/DEBIT CARD SALE (OPTIONAL- PIN PAD REQUIRED)	1. READY XXX	1. Press [ATM/DEBIT] .
	2. OPER ID <i>(optional)</i>	2. Key in the employee ID and press [ENTER] .
	3. ENTER SALE AMOUNT	3. Key in the sale amount and press [ENTER] .
	4. TAX AMOUNT <i>(optional)</i>	4. Key in the tax amount and press [ENTER] .
	5. CASH BACK AMOUNT	5. Key in the cash back amount and press [ENTER] .
	6. SWIPE CARD	6. Swipe card.
	7. WAITING FOR PIN	7. Please wait...

PIN PAD DISPLAY	PIN PAD ACTION
8. TOTAL \$XX.XX ENTER PIN	8. Customer keys in the PIN and presses [ENTER] on the PIN pad.
9. DIALING..	9. Please wait...
10. APPROVAL	10. Please wait for the merchant receipt copy.
11. PRINT CUST COPY TEAR NOW, PRESS ENTER	11. Press [ENTER] to print a customer receipt.

ADDRESS VERIFICATION SERVICE (AVS) RESPONSE CODE DEFINITIONS

A	Address match only	W	Nine-digit ZIP code OK
N	No match	X	Exact match
R	Retry, system unavailable	Y	Exact match
S	Service not supported	Z	Five-digit ZIP code OK
U	Address information not available		

NOTE: If a transaction is approved but the AVS response is not an X or a Y, the merchant may choose to accept the transaction at his or her own risk or void the transaction.

FUNCTION	DISPLAY MESSAGE	OPERATOR ACTION
AUTH ONLY	1. READY XXX	1. Press [AUTH ONLY] key.
	2. AUTH ONLY ENTER ACCOUNT #	2. Swipe card or key in the card number and press [ENTER] .
	3. AUTH ONLY ENTER LAST 4 DIGITS <i>(swipe only)</i>	3. Key in the last four digits and press [ENTER] .
	4. ENTER EXP DATE MMY <i>(keyed only)</i>	4. Key in 4-digit expiration date and press [ENTER] .
	5. ENTER CVV2 INDICATOR... <i>(keyed only)</i>	5. Press either [0] , [2] or [9] to not enter the CVV2 number or press [1] to enter the CVV2 number.
	6. ENTER CVV2 VALUE	6. Key in the CVV2 number and press [ENTER] .
	7. RECURRING PAYMENT <i>(optional)</i>	7. If this is a recurring payment, press the left [▲] key, if not, press the right [▲] key.
	8. PHONE ORDER <i>(keyed only) (optional)</i>	8. Press either the left [▲] key for "Yes" or the right [▲] for "No".
	9. CARD PRESENT? <i>(keyed only) (optional)</i>	9. Press either the left [▲] key for "Yes" or the right [▲] for "No".
	10. IMPRINT REQUIRED.. <i>(keyed only) (optional)</i>	10. After card is imprinted, press [ENTER] or to bypass this prompt, simply press [ENTER] .
	11. OPER ID <i>(optional)</i>	11. Key in the employee ID and press [ENTER] .
	12. SALE AMOUNT	12. Key in the sale amount and press [ENTER] .
	13. TAX AMOUNT <i>(optional)</i>	13. Key in the tax amount and press [ENTER] .
	14. AVS ADDRESS <i>(keyed only)</i>	14. Key in the AVS address number and press [ENTER] .
	15. AVS ZIP CODE <i>(keyed only)</i>	15. Key in the AVS ZIP code and press [ENTER] .
	16. DIALING...	16. Please wait...
	17. APPROVAL XXXX	17. Please wait for the merchant receipt.
	18. PRINT CUST COPY TEAR NOW, PRESS ENTER	18. Press [ENTER] to print a customer receipt.

FUNCTION	DISPLAY MESSAGE	OPERATOR ACTION
TICKET ONLY	1. READY XXX	1. Press [OFFLINE] key.
	2. TICKET ONLY MUST FIRST RECV AUTH	2. Please wait...
	3. TICKET ONLY ENTER ACCOUNT #	3. Swipe card or key in the card number and press [ENTER] .
	4. TICKET ONLY ENTER LAST 4 DIGITS <i>(swipe only)</i>	4. Key in the last four digits and press [ENTER] .
	5. ENTER EXP DATE MMY <i>(keyed only)</i>	5. Key the in 4-digit expiration date and press [ENTER] .
	6. RECURRING PAYMENT <i>(optional)</i>	6. If this is a recurring payment, press the left [▲] key, if not, press the right [▲] key.
	7. PHONE ORDER <i>(keyed only) (optional)</i>	7. Press either the left [▲] key for "Yes" or the right [▲] for "No".
	8. CARD PRESENT? <i>(keyed only) (optional)</i>	8. Press either the left [▲] key for "Yes" or the right [▲] for "No".
	9. IMPRINT REQUIRED.. <i>(keyed only) (optional)</i>	9. After card is imprinted, press [ENTER] or to bypass this prompt, simply press [ENTER] .
	10. OPER ID <i>(optional)</i>	10. Key in the employee ID and press [ENTER] .
	11. SALE AMOUNT	11. Key in the sale amount and press [ENTER] .
	12. TAX AMOUNT <i>(optional)</i>	12. Key in the tax amount and press [ENTER] .
	13. TICKET ONLY AUTH CODE	13. Key in the previously obtained authorization code and press [ENTER] .
	14. DIALING...	14. Please wait...
	15. APPROVAL XXXX	15. Please wait for the merchant receipt.
	16. PRINT CUST COPY TEAR NOW, PRESS ENTER	16. Press [ENTER] to print a customer receipt.

FUNCTION	DISPLAY MESSAGE	OPERATOR ACTION
RETURN	1. READY XXX	1. Press [RETURN] key.
	2. CREDIT DEBIT	2. Press the left [▲] key.
	3. RETURN ENTER ACCOUNT #	3. Swipe card or key in the card number and press [ENTER] .
	4. RETURN ENTER LAST 4 DIGITS <i>(swipe only)</i>	4. Key in the last four digits and press [ENTER] .
	5. ENTER EXP DATE MMY <i>(keyed only)</i>	5. Key in 4-digit expiration date and press [ENTER] .
	6. OPER ID <i>(optional)</i>	6. Key in the employee ID and press [ENTER] .
	7. RETURN AMOUNT	7. Key in the return amount and press [ENTER] .
	8. ACCEPTED	8. Please wait for the merchant receipt.
	9. PRINT CUST COPY TEAR NOW, PRESS ENTER	9. Press [ENTER] to print a customer receipt.

FUNCTION	DISPLAY MESSAGE	OPERATOR ACTION
VOID	1. READY XXX	1. Press [VOID] key.
	2. VOID: ENTER ITEM #	2. Key in the item number to be voided and press [ENTER] .
	3. XXX SALE: \$XX.XX VOID NEXT	3. Press the middle [▲] key to void the displayed transaction or press the right [▲] key to scroll to the next transaction in the open batch.
	4. Void Item XXX Press ENTER TO CONFIRM	4. Press [ENTER] to void the transaction.
	5. ITEM XXX UPDATED	5. Please wait for the merchant receipt to print.
	6. PRINT CUST COPY TEAR NOW, PRESS ENTER	6. Press [ENTER] to print a customer receipt.

FUNCTION	DISPLAY MESSAGE	OPERATOR ACTION
REPRINT	1. READY XXX	1. Press [PRINT] key.
	2. REPRINT: ENTER ITEM #	2. Key in the item number to be reprinted and press [ENTER] .
	3. DUPLICATE MERCHANT CUST	3. Either press the left [▲] key to reprint the merchant receipt or the right [▲] key to reprint the customer receipt.
	4. PRINTING...	4. Please wait for the receipt copy to print.

FUNCTION	DISPLAY MESSAGE	OPERATOR ACTION
TOTAL REVIEW	1. READY XXX	1. Press [REVIEW] key.
	2. ITEM VIEW PRINT	2. Press the middle [▲] key.
	3. CARD OPERID TOTAL	3. Press the right [▲] key.
	4. CREDIT TOTAL \$XX.XX	4. Press [ENTER] to view the debit total.
	5. DEBIT TOTAL \$XX.XX	5. Press [CLEAR] to exit function.

FUNCTION	DISPLAY MESSAGE	OPERATOR ACTION
OPERATOR REVIEW	1. READY XXX	1. Press [REVIEW] key.
	2. ITEM VIEW PRINT	2. Press the middle [▲] key.
	3. CARD OPERID TOTAL	3. Press the middle [▲] key.
	4. OP ID	4. Key in the operator ID to be reviewed and press [ENTER] .
	5. OP XXXX \$XX.XX PREV ID NEXT ID	5. Either press the left key to view the previous operator ID total or press the right key to view the next operator ID. Press [CLEAR] to exit function.

CARD VERIFICATION VALUE 2 (CVV2) SERVICE RESPONSE CODE DEFINITIONS	
M	Match
N	No match
P	Not processed
S	Should be on card but illegible to merchant
U	Service not available
Blank	No data provided in processing response

FUNCTION	DISPLAY MESSAGE	OPERATOR ACTION
TRANSACTION REVIEW	1. READY XXX	1. Press [REVIEW] key.
	2. ITEM VIEW PRINT	2. Press the left [▲] key.
	3. ENTER ITEM #	3. Key in the transaction item number and press [ENTER] .
	4. XXX SALE: \$XX.XX PREV NEXT VIEW	4. Press the left [▲] key to view the previous item in the batch, press the middle [▲] key to view the next item in the batch or press the right [▲] key to view the displayed item.
	5. TRAN TYPE: SALE <-- -->	5. Press either the middle [▲] key or the left [▲] key scroll through the transaction information. Press [CLEAR] to exit function.

FUNCTION	DISPLAY MESSAGE	OPERATOR ACTION
BATCH REPORTS	1. READY XXX	1. Press [REVIEW] key.
	2. ITEM VIEW PRINT	2. Press the right [▲] key.
	3. LINE DETAIL SUMMARY	3. Press either the left [▲] key to print a Line Item Report, the middle [▲] key to print an Item Detail Report or right [▲] key to print a Batch Summary Report.
	4. SORT BY ITEM CARD OPERID	4. To print a Line Item or an Item Detail Report, press either the left [▲] key to print a report listed by item, press the middle [▲] key to print a report listed by card type or press the right [▲] key to print a report listed by employee ID.
	5. CARD OPERID	5. To print a Batch Summary Report, press the middle [▲] key to print a report listed by card type or press the right [▲] key to print a report listed by employee ID.
	6. PRINTING...	6. Please wait for the report to print.

FUNCTION	DISPLAY MESSAGE	OPERATOR ACTION
CLOSE BATCH	1. READY XXX	1. Press [CLOSE] key.
	2. CLOSE BATCH Scanning Trans...	2. Please wait.
	3. PRINT REPORT?	3. Press either the left [▲] key to print the batch report or the right [▲] key to bypass the prompt.
	4. TOTAL AMOUNT \$XX.XX	4. Key in the total batch amount and press [ENTER] .
	5. DIALING...	5. Please wait...
	6. CLOSE \$XX.XX BATCH CLOSED	6. Please wait for the close receipt to print. Press [CLEAR] to exit the function.

FUNCTION	DISPLAY MESSAGE	OPERATOR ACTION
SET TERMINAL DATE AND TIME	1. READY XXX	1. Press [ALPHA] key; while pressing [ALPHA] press [7] [1] [3] [9] , then release all keys.
	2. CLEAR to resume Time Load Setup	2. Press the left [▲] key.
	3. XX/XX/XX XX:XX:XX Date Time	3. Press the left [▲] key to change the date and the right [▲] key to change the time.
	4. Enter new date MM/DD/YY	4. Enter the date using the MM/DD/YY format and press [ENTER] .
	5. Enter new time HH:MM	5. Enter the time using the 24-hour format and press [ENTER] (to set 3:30 PM, press [1] [5] [3] [0]); to exit press [CLEAR] twice.