

ATM Remote Key Distribution

Today, ATM owners often need to send two people to an ATM to manually enter ATM Key envelopes. This process can be even more time-consuming with off-site ATM locations, and the possibility of human error when entering the keys can affect ATM performance and cardholder satisfaction.

First Data now offers the ability to remotely load ATM encryption keys, making the entire process more efficient, secure and accurate. With ATM Remote Key Distribution, financial institutions can transmit the encryption keys in one of two ways:

1. Call into the same key initialization VRU that you use today for envelopes. If the ATM is identified as being remote key-capable, you will receive an additional option with step-by-step instructions on how to remotely key the ATM.
2. Financial institutions that use First Data's terminal monitoring system, Tracker Online, can send remote key loads from their PCs using a simple interface.

Features

- Two options for sending encryption keys
- Compatible with most Diebold® and NCR® ATMs, with other manufacturers to be added
- Ability to change keys on demand for audit or security purposes
- Uses existing VRU system that customers are familiar with

Benefits

- Reduces travel and personnel costs
- Reduces the possibility of human error
- Provides enhanced security

First Data recommends that you check with your ATM vendor(s) to verify that their ATMs can support Remote Key Distribution.

A Global Leader in Electronic Commerce

First Data powers the global economy by making it easy, fast and secure for people and businesses around the world to buy goods and services using virtually any form of payment. Serving millions of merchant locations and thousands of card issuers, we have the expertise and insight to help you accelerate your business. Put our intelligence to work for you.

For more information, contact your First Data Sales Representative or visit firstdata.com.