

FOOTPRINTS® Online

Not all fraud attacks come from the outside. Unfortunately, numerous financial institutions have found – often too late – that their own employees were misusing debit cards issued by the institution. The perpetrator can be a recent hire or a seasoned employee who sees an opportunity because no one is watching. Either way, the fraud activity usually results in both financial loss and wasted staff time spent tracking and documenting fraud-related events.

Identifying the Enemy Within

FOOTPRINTS® Online, from First Data, provides a systematic way to monitor internal transactions and detect potentially fraudulent activity by employees on cardholder accounts.

This service helps issuers track transactions entered by employees on cardholder accounts residing on the First Data Card Management and Authorization (CMA) System. Using an interface with the STAR STATION® Internet-accessible administrative tool, clients can select, view and download transactions by User ID and Date Range, or by Cardholder Number and Data Range. Transaction reporting history, either by User ID or Cardholder, is available for 120 days.

Features

- Automatically monitors unusual debit card management activity
- Records a wide range of card management transactions
- Offers both real-time online views and data downloads

Benefits

- Detects internal fraud quickly and efficiently
- Includes an audit trail for thorough analysis
- Makes employees aware of rigorous internal fraud monitoring, discouraging future attempts
- Helps to protect program profitability by reducing losses

A Global Leader in Electronic Commerce

First Data powers the global economy by making it easy, fast and secure for people and businesses around the world to buy goods and services using virtually any form of payment. Serving millions of merchant locations and thousands of card issuers, we have the expertise and insight to help you accelerate your business. Put our intelligence to work for you.

**For more information, contact your
First Data Sales Representative
or visit firstdata.com.**