

STAR STATION®

For Processing Clients

STAR STATION® is an Internet-accessible administrative tool that gives First Data's processing clients real-time access to all of the resources needed to manage an EFT program.

Features

- Exception Processing – Through an online, single point of entry, you can make adjustments, when needed, to transactions done on your ATMs or performed by your cardholders
- Transaction Research – This powerful tool has 180 calendar days of data, which can be used to troubleshoot transaction problems or resolve cardholder inquiries. It allows you to search for transaction data by the card number or ABA and Account Number (for check transactions) or by more specific criteria such as terminal ID or transaction type category
- Report Delivery System (RDS) – Download a variety of reports, including daily/weekly/monthly settlement reports, card management reports and ATM performance reports
- Settlement Transaction Summary (STS) – Provides next-day critical terminal summary data for both issuers and acquirers. Run one of the 10 pre-defined queries or create and save unique queries. Run queries on settled data at the terminal, participant or holding company level

Features to Support Terminal Driving Services

- Automated Terminal Implementation Online (ATI Online) – Expedites the addition of new ATMs or changes to existing devices. New dial-up terminals can be added to the network in 24 hours
- Tracker Online – Monitors ATM incident information directly on your desktop
- Real-time Transaction Summary (RTS) – Provides real-time access to critical terminal summary information

Features Supporting Card Management

- CMA Service – Access Card Management & Authorization (CMA) to order new PIN-secured and Signature debit (classic and business) cards and maintain existing cards for customers

Benefits

- Provides quick access to timely transaction and reference information
- Improves back office efficiency
- Increases the scope of information available to users
- Provides a secure mechanism for accessing and retrieving information

A Global Leader in Electronic Commerce

First Data powers the global economy by making it easy, fast and secure for people and businesses around the world to buy goods and services using virtually any form of payment. Serving millions of merchant locations and thousands of card issuers, we have the expertise and insight to help you accelerate your business. Put our intelligence to work for you.

For more information, contact your
First Data Sales Representative
or visit firstdata.com.

