

ClientLine® Online Reporting Tool

Analyze payment processing with an easy-to-use online reporting tool for greater insight and better time management.

The Challenge

Managing payment processing and all its ancillary activities can be extremely time consuming. If you're only using paper statements, you can never be sure you're getting a comprehensive picture. Back-office tasks, such as creating reports, balancing daily activity at the terminal level for every location, and tracking fraudulent activity, can be completed manually—but at high costs.

The Solution

The ClientLine® online reporting tool provides access to centralized and comprehensive payment processing information, and allows you to analyze the data on a PC. Reports are easy to generate and use data available by location, selected groups, or across multiple locations. You can access your information virtually anywhere for greater flexibility and effectiveness in managing your business.

Access and analyze transaction detail by card type from any PC connected to the Internet. Easily conduct sales audits, manage processing fees, investigate chargebacks, and reconcile your checking account. Give your business the tools it needs to protect against losses and effectively manage your cash flow.

Here's How It Works

Rather than waiting for a report, you conduct the analysis that suits you, right when you need it. You can select and view reports created from a comprehensive database that includes the processing of credit, debit, and Electronic Benefits Transfer (EBT) card transactions.

You decide what information you need to manage your business. Each report is designed to give you what you need, whether it is summary information or details from specific events. The ClientLine solution lets you access your payments-related data quickly and easily, so you can focus on putting that information to work for you.

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Help Your Business

- Access payment processing information 24 hours a day, seven days a week
- Reduce calls to customer service departments
- Drill down into funding events and reconcile total sales
- Schedule report distribution

Help Your Customers

- Stay informed while managing your business and get fast resolution of disputed charges

Features

- Standardized, Web-based reports that give you access anytime to payment processing information
- Dashboard view for a snapshot of essential processing information, including recently posted and funded transactions and fees
- Detailed reports for drilling down into specific locations, transaction types, adjustments and more
- Summary information for up to 13 months
- Six month detail history
- Query builder to construct reports based on selected fields, across selected merchant locations
- Reporting that can be e-mailed or faxed wherever you need
- Credit and debit card activity summaries for any selected time period
- Dispute reporting to help you manage chargeback and retrieval expenses

A Global Leader in Electronic Commerce

First Data powers the global economy by making it easy, fast and secure for people and businesses around the world to buy goods and services using virtually any form of payment. Serving millions of merchant locations and thousands of card issuers, we have the expertise and insight to help you accelerate your business. Put our intelligence to work for you.

For more information, contact your
First Data Sales Representative
or visit firstdata.com.