

TeleCheck Lost or Stolen Checks

When a consumer has lost or stolen checks, TeleCheck can be of service to not only the consumer but also to you. We help you to protect the consumer's name, while also protecting those checks from being used at over 272,000 financial institutions and businesses.

Here's how it works. When your consumer has his or her checks stolen, you may report this information to TeleCheck. TeleCheck enters this information into its extensive check-writer activity database, the largest and most accurately maintained in the industry. This helps prevent the checks from being used at any TeleCheck financial institution or business, which protects the consumer and local businesses. As a result, financial institutions don't have to process, return or handle large numbers of forgery affidavits.

Consumers who call TeleCheck directly are reminded to immediately report the lost or stolen checks to their financial institution and to their local police department.

The TeleCheck toll-free hotline for reporting lost and stolen checks is 1-800-835-3243.

For more information, call 800-366-1054 to talk with a TeleCheck customer service representative.

