



Let First Data Consultants Handle the Heavy Lifting

Whether through improved business processes, more efficiently planned and managed projects or better quality work products and tools, we do the heavy lifting to drive better outcomes for you and your stakeholders.

Why First Data for Consulting Services?

We go beyond deliverables.

We become your trusted partner. Our value comes from the people who work on the engagements. First Data prides itself on being able to offer a unique combination of technology acumen and programmatic subject matter expertise in order to ensure systems fit within the appropriate context of business needs, financial constraints and client service. First Data combines a wide spectrum of expertise managing the most complex government processes and a full range of capabilities throughout the information systems life cycle.

We have a service to meet your needs.

Our team of professional consultants brings vast experience and knowledge of our services to help you manage your complex projects. These include:

- **Strategic Planning** – Executive visioning, business and technical assessments, feasibility studies, identification of costs and payback, funding request development
- **Procurement Support** – Requirements definition, RFP development, proposal evaluation, contract negotiations
- **Project Management Office (PMO)** – Internal quality assurance, resource planning, work plan development and management, issue/risk management
- **Business Transformation** – Business process re-engineering, organizational change management
- **Implementation Readiness** – Worker readiness audits, facilities readiness review, help desk planning, go/no-go assessment
- **Quality Assurance and Independent Verification and Validation (IV&V)** – Work plan and schedule validation, deliverable reviews relative to requirements and industry standards (IEEE & ISO), risk analysis and mitigation strategies, independent testing

We have experience in a broad spectrum of government programs.

- Temporary Assistance for Needy Families (TANF)
- Supplemental Nutrition Assistance Program (SNAP)
- Medicaid
- Child Support
- Child Welfare
- Child Care
- WIC/EBT
- Health Insurance Exchanges
- Health information Exchange

Our Success is our History...Your Success is our Future

We have a 30+ year history of government clients across the U.S. and a proven track record in meeting the challenges of the most complex government programs. Our team of professional consultants brings solid experience in accomplishing all phases of technology-related services from strategic planning through system implementation and maintenance. With two decades of successful experience in the strategic planning, acquisition, development, conversion, implementation and maintenance activities, our professional consulting services have ultimately defined the success of complex technology solutions in states across the U.S. First Data consulting services can provide your agency with the expertise to get you where you need to be.

For more information, contact your **First Data Sales Representative** or visit firstdata.com/government.