Business Track™

We understand that as a busy merchant you value the convenience of accessing and managing all processing data through a consolidated, user-friendly web portal. Business Track provides key information on all of your payment streams, including credit, debit, prepaid/giftcard and check, in a single, consolidated web tool.

Key Data at a Glance
The newly designed user interface has key applications organized by popular use, so frequently accessed applications are prominently located. Easy to read charts visually depict daily sales and deposit data by payment type, along with new SpendTrend® excerpts to help you benchmark performance against your competition.

Key Features and Data
- **Card Processing Summary** - Displays 7 day processing summaries
- **SpendTrend** - View same store dollar volume growth by merchant industry
- **Statements** - Link to monthly statements for credit and debit card activity
- **Disputes** - View summary information on open disputes with hot link to online tool

Self Service & Online Support
- **Account Maintenance** - Update statement delivery method, address and contact information
- **User Preferences** - Change Password, Request Additional Applications and Update User Profile
- **Contacts** - Handy reference of bank contact information
- **Resources** - Convenient links to training demos, industry news, and business glossary
- **What’s New** - Keep informed with latest announcements and time-sensitive information

Links to Popular Applications
- **ClientLine Reporting** - View payment processing information such as sales, bank deposits, and statements. Access to over 150 scheduled reports, viewable online or available via email
- **eIDS** - Receive, view and respond to chargeback and retrieval disputes online
- **Alerts** - Receive notifications by email or text for events related to Reconciliation and Dispute activities
- **Data File Manager** - Self-service tool to create, test, manage, and generate raw data files daily or on demand as needed
- **Gift Card Reporting** - Convenient access to your prepaid program data
Payment Solutions for Maximum Performance

Around the world every day, First Data makes payment transactions secure, fast and easy for merchants, financial institutions and their customers. We leverage our unparalleled product portfolio and expertise to deliver processing solutions that drive customer revenue and profitability. Whether the payment is by debit or credit, gift card, check or mobile phone, online or at the point of sale, First Data helps you maximize value for your business.

To enroll, visit www.businesstrack.com.
For more information, contact your Sales Representative or visit firstdata.com.