I'd like to cancel my lease, what are my options?

Leases are non-cancelable agreements. At any time during the term of your lease (before maturity of the initial term), you may contact Global Leasing for a quote to buyout the remainder of your term at (877) 257-2094.

Where do I send my equipment at the end of my lease?

Please use UPS, USPS, or FedEx (Canada Post for Canadian clients) and ship your equipment to:

TASQ Technology
1169 Canton Road
Marietta, GA 30066

Please e-mail the tracking number FDGL@firstdata.com and reference your Merchant ID# and/or Lease # in the email.
Q Will I be invoiced for my monthly lease payment?
On what day of the month will First Data Global Leasing debit my bank account for lease payments?
Can I adjust this date?

A You will not receive a paper invoice/statement. Payments are made via electronic debit and the payment will be reflected as "FDGL Lease Pymt" on your bank account statement.

The date that First Data Global Leasing will debit your bank account for lease payments is dependent upon the date of the month that your lease was activated in our system. To determine this date, please refer to the welcome letter you received at the beginning of your lease term or send an inquiry to FDGL@firstdata.com with your Merchant ID # and/or Lease #. You will typically receive a response within 24-48 hours (excluding weekends).

You do have the ability to change your billing cycle. To do so, please send your detailed request to FDGL@firstdata.com along with your Merchant ID # and/or Lease #. You will typically receive a response within 24-48 hours (excluding weekends).

Q What are the lease terms?

A For a complete disclosure of terms and conditions of your equipment lease, please send your request to FDGL@firstdata.com. You will typically receive a response within 24-48 hours (excluding weekends).

Q What is Interim Rent?

A Interim rent is the per diem charge assessed for the period between the delivery date and your initial payment date (partial monthly payment). It is possible that Interim Rent will not be charged until your second payment depending on when your lease agreement was commenced.

For example: If your delivery date was the 20th of the month and your due date is the 1st of the next month, your first payment would be 10 days of interim rent plus your first month rental (rentals are billed in advance). In this example, if your monthly payment is $40, your first payment would be $13.33 (10 days) + $40 (first month rent) = $53.33 plus tax.

Q What is a Property Tax Fee, and why do I have to pay it if Global Leasing owns the equipment?

A Pursuant to section 4b of your equipment lease agreement, Global Leasing is assessing a handling fee to process any taxes that are required by your state and local government for the use of your leased equipment. A letter will be sent 30 days in advance of this annual charge to indicate the amount that will be assessed and charged on your next billing date. The charge will be included in the total amount debited from your checking account.

Under the terms of the lease agreement, the lessee agrees to reimburse First Data Global Leasing for any such taxes paid on the leased equipment, and for the costs incurred in processing.

Q I've changed processing companies, will my equipment still work? What should I do?

A Global Leasing makes no representations or warranties that your equipment will be compatible with another processing company. If you have already changed processors, please contact that processor directly and inquire about the compatibility of your current equipment.
Q I've changed bank accounts, who can I contact to update this?
A To notify First Data Global Leasing of a change in bank accounts, please fax a copy of a voided check or bank letter to (402) 916-8540 and reference your Merchant ID # or Lease #.

Q What happens to my lease if I sell my business?
A It is possible to transfer or assign the lease to a new owner, depending on the circumstances. Please e-mail your request for Transfer and Assumption paperwork to FDGL@firstdata.com. You will typically receive a response within 24-48 hours (excluding weekends). Please be aware that the original owner will be assessed a $150 service fee that will be charged once the transfer takes place. Please note that this process may take up to 30 days.

Q How can I get a copy of my lease agreement?
A To obtain a copy of your lease agreement, please contact the Global Leasing Customer Service Department at (877) 257-2094.

Q I want to upgrade my equipment, what are my options?
A Flexibility is one of the greatest benefits of leasing equipment. Please contact your merchant processing company to find out more about upgrading your equipment.

Q How do I get a Letter of Satisfaction?
A To obtain a Letter of Satisfaction, please send a request to FDGL@firstdata.com and reference your Merchant ID # or Lease #. You will typically receive a response within 24-48 hours (excluding weekends)

Q Am I required to insure my leased equipment?
A You are required to provide proof of insurance with FDGL listed as a loss payee within thirty (30) days of the start of your lease term. Please e-mail a copy of your proof of insurance to FDGLEquipmentProtectionProgram@firstdata.com, or for your convenience, we can provide an equipment protection program through First Data Global Leasing. A representative will contact you within the first thirty (30) days of your lease. For more information about the coverage included in First Data’s equipment protection program, please call our Equipment Protection team at (800) 879-0137.