

FD200Ti Download Procedures for TeleCheck Only Clients

If you are currently processing your credit card transactions on the FD200Ti, **OR** if you are processing credit card and/or check transactions on an FD200, **do not** follow the steps below. You will need to contact the POS Help Desk.

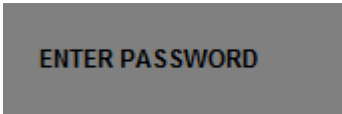

Make sure you have closed your check transaction batches


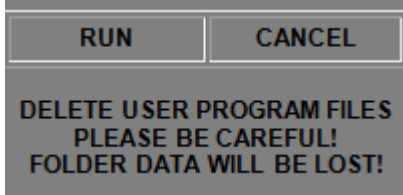
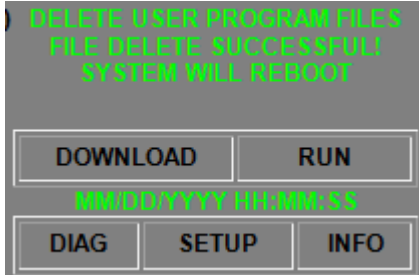

You can run a detailed batch report to confirm that you do not have any open transactions in the terminal.


Prior to the steps below, you will need to have your TeleCheck MID# and your TID#. Here is how to pull that information from the terminal:




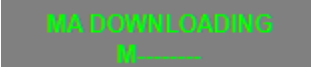
- From the home screen press 5 Check
- Press 6 More
- Press 6 Setup Parm
- Press 3 View Parm
- Enter Password: 766130 Enter (green button)
- Press TCK1-this will show your TeleCheck MID# (write that down)
- Press the red "X" one time
- Press 6 More
- Press 1 Common-this will show your TID# (write that down)
- Press the red "X" until you are taken back to the home screen


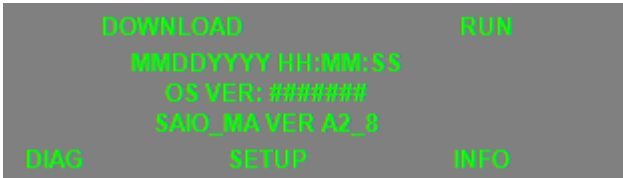
You are now ready to start the process to load the updated TeleCheck Application.

Step	Action
1	<p>Clear Terminal Memory</p> <p>Before completing the full download, you must clear the terminal memory to ensure there is enough room within the terminal to receive the new application being downloaded.</p>
2	<p>At the main screen, press ENTER & 4 at the same time until the screen displays ENTER PASSWORD</p> 
3	<p>Key the password 990712</p> <p><i>Result:</i></p> 

4	<p>Touch SETUP</p> <p>Result:</p> 
5	<p>Touch ERASE</p> <p>Result:</p> 
6	<p>Touch RUN</p> <p>Result: Once the terminal memory is cleared successfully, the following will display:</p> 
7	<p>Full Download</p> <p>Once the memory is cleared, you must complete the Full Download as it provides the “brains” of the application.</p>
8	<p>Touch DOWNLOAD</p> <p>Result:</p> 
9	<p>Touch PORT</p>

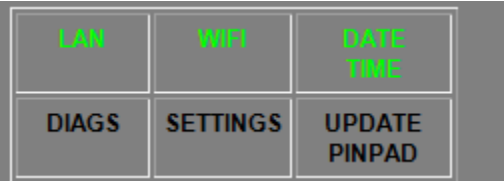
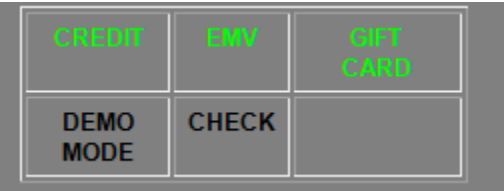
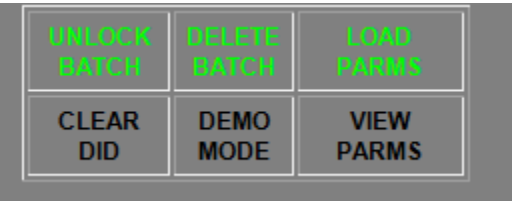

	<p>Result:</p> 
10	<p>Make sure the following bolded information is on the screen. If it is not, type the info in by touching the screen next to these fields:</p> <ul style="list-style-type: none"> • IP: vcprod.firstdata.com443 • PORT: 443 <p>Note: To enter alpha characters, press the ALPHA key the appropriate number of times for the alpha character, then press the corresponding numeric button. Example: To enter V, press ALPHA 3 times, and then press 8.</p>




11	<p>Press ENTER</p> <p>Result:</p> 
12	<p>Touch FILE</p> <p>Result:</p> 
13	<p>Make sure the following bolded values are displayed on the screen. If not, key the following values:</p> <ul style="list-style-type: none"> • TID = 1111 • APN = 2
14	<p>Press ENTER</p> <p>Result: The IP address, APN, and TID will be the values listed in the above steps.</p> 
15	<p>Touch RUN</p> <p>Result: The screen will display MA Downloading meaning the full load is starting to process.</p> 

16	<p>Once the full load has completed, the screen will display following:</p> 
17	<p>Press CLEAR two times <i>Result:</i></p> 
18	<p>Recycle the power to the terminal --- unplug the power cord to the terminal and wait for about 30 seconds and plug it back in.</p> <p><i>Result: When it powers back up, it will run a parameter update that will take about 2-3 minutes. Once the update completes, the main screen will display (Sale/Other will display)</i></p>

Second Download – TeleCheck Partial Download/Update

- This second partial download must be completed as it pulls in the TeleCheck application which is required to process checks on this terminal.

Step	Action
1	<p>Touch the BLACK BOX in the upper right corner of the screen <i>Result:</i></p> 
2	<p>Touch SETTINGS <i>Result:</i></p> 
3	<p>Touch CHECK <i>Result:</i></p> 
4	<p>Touch LOAD PARMS <i>Result: Select which type of communication the terminal is using.</i></p> 

5	<p>Touch IP <i>Result: Screen will ask for the Terminal ID number.</i></p> 
6	<p>Key in the DEVICE/TERMINAL ID and press ENTER Note: This is a 4 digit number and each terminal will have its own unique number. Usually go in order of 0001, 0002, 0003, etc depending on how many terminals.</p> 
7	<p>Key in the MERCHANT ID, which is your 8 digit TeleCheck ID, and press ENTER <i>Result:</i></p> 
8	<p>Once the TeleCheck update completes, it will say DOWNLOAD COMPLETED, press CLEAR (one time) to go back to the main screen.</p>
9	<p>Run a check to make sure the terminal is now working.</p>
10	<p>If terminal is not working properly or returning error messages, call into TeleCheck POS support @ 800-366-1054 option 1 (English), option 3 (existing merchant), enter TCK MID, opt 1 (Terminal Support)</p>