

Before You Begin Using Mobile Pay Plus

Now that you have received your mobile PINpad, there are just a few steps remaining before you are ready to use your mobile payment acceptance account.

STEP 1: DOWNLOAD THE APP TO YOUR DEVICE

Go to the Apple App Store or Google Play Store and search for "First Data Mobile Pay Plus".

STEP 2: CHARGE YOUR PINPAD

If you have not already, fully charge your mobile PINpad using a USB wall outlet adapter (use the same as used for the phone or tablet) for approximately 4 hours.

STEP 3: PAIR YOUR DEVICES AND SET UP YOUR PINPAD

Download the "FD Mobile Pay Plus Getting Started Guide" for either Apple or Android and follow the steps to pair your Apple or Android devices and set up your pinpad.

STEP 4: OPEN THE WELCOME EMAIL

Within 1-3 business days, you will receive a WELCOME TO FIRST DATA EMAIL that includes your credentials. Keep your credentials handy as these are required to complete your setup. If do not receive this email within 3 business days, please contact your Sales Representative.

STEP 5: REVIEW THE USER GUIDE

Download the "FD Mobile Pay Plus User Guide" for Apple, Android or iPad to learn how to use the Apple or Android APP and pin pad as well as information about features, functions and settings available to you.

STEP 6: SET YOUR PREFERENCES

To get the best experience, you should familiarize yourself with the application's settings and make updates appropriate to your business and personal preferences.

For support for the mobile app, pin pad, transaction processing or the web back-end, email firstdata@beanstream.com or call 1.888.472.6944.

For account changes, settlement or funding issues, call 1.888.263.1938.

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