

# Fiserv Business Track<sup>®</sup>

Analyse and manage all your electronic transactions with one easy website

Data is essential to your business growth. The key is getting your data all in one place, so you can make informed business decisions. Business Track does just that, conveniently assembling all your payment processing data in a single online portal. With a simple click and a quick glance, you'll find all the information you need, so you can get back to running your business. Best of all, Business Track is available to all Fiserv clients free of charge.

## Useful information, helpful tools

Business Track lets you quickly and easily check key information about all your payment streams. Simply log on for access to:

- **Card Processing Summary** – A quick way to see net sales and expenses for the past seven days
- **Statements** – View processed transactions and associated fees for the past 13 months
- **Disputes Summary** – Know which disputes are still open and the high-level details of each
- **ClientLine Reporting** – View detailed payment processing information such as sales, bank deposits, and statements. Take advantage of more than 70 scheduled reports you can view online or have emailed to you.
- **Alerts** – Customisable email notifications about account activity

Business Track what you need, when you need it

With Business Track, it takes just minutes to find out sales for the last week or how many chargebacks occurred last month. Its user-friendly interface is designed specifically for busy business owners, putting key information on display right when you log in. And resources and support are always just a click away.

## At-a-Glance

- **Card Processing Summary** – Displays seven days of processing summaries at a time
- **ClientLine** – Access to 24/7 online reporting, including Sales/Funding, Chargebacks/Disputes, Rate Analysis, and Research tools
- **Alerts** – Five different email alerts to help your business with time-sensitive information
- **eStatements** – Go green and download your monthly statements online
- **Disputes** – Displays total count and amount
- **Built-in Support Tools** – Additional resources including training demos, Customer Helpdesk contact information, and account maintenance to update your details

For more information, contact Fiserv on **0345 606 5055**<sup>1</sup> Opening hours  
Monday – Friday, 9:00am – 5:00pm or visit **firstdatams.co.uk**

<sup>1</sup>Telephone calls may be recorded for security purposes and monitored as part of our quality control process.