

First Data Merchant Solutions

We are the payments specialists, focused on helping you grow your business.

www.firstdata.com

First DataTM

As our client, you can offer a wide range of payments to your customers:



IN-STORE

Accept payments at the register or anywhere in-store with a Point-of-sale (POS) terminal



ON-THE-GO

Accept payment in almost any location – on-site, at the table or at a market stall.



ONLINE

Accept payments and schedule recurring bills efficiently and securely via a website.



OVER THE PHONE

Accept payment easily on a secure web page from your computer or device without a physical terminal.

We also offer many add-on services including Dynamic Currency Conversion, Instalment Payment Plan and online reporting via our secure web-based portal.

Our products and solutions



IDEAL FOR	IN-STORE	ON-THE-GO or IN-STORE	ON-THE-GO	E-COMMERCE	RECURRING AND ONLINE	OVER THE PHONE
	<ul style="list-style-type: none"> Retailers, corner stores, boutique outlets Clothing and gift stores Grocery stores Restaurants, cafes and quick-service restaurants Beauty and hair salons, florists Supermarkets 	<ul style="list-style-type: none"> Hospitality businesses Restaurants and cafes wanting to take the terminal to a customer within the restaurant Home and service deliveries Events and tradeshows 	<ul style="list-style-type: none"> Hospitality businesses Restaurants and cafes wanting to take the terminal to a customer within the restaurant Home and service deliveries Events and tradeshows 	Merchants wanting to set up an online store. Integration with an internet payment gateway is also required.	Businesses processing large numbers of transactions that do not occur in real-time, such as recurring bill payments, memberships or subscriptions.	Businesses that take payments via the phone. Accept payments easily on a secure webpage on your computer without the need of a physical POS terminal.

TRANSACTION TYPES

CARDS ACCEPTED	Accepts all major debit and credit cards: Visa, MasterCard, American Express*, JCB, UnionPay	Accepts all major debit and credit cards: Visa, MasterCard, American Express*, JCB, UnionPay	Accepts all major debit and credit cards: Visa, MasterCard	Accepts all major debit and credit cards: Visa, MasterCard, UnionPay	Accepts all major debit and credit cards: Visa, MasterCard	Accepts all major debit and credit cards: Visa, MasterCard
CONTACTLESS PAYMENTS	Yes	Yes	No	Not applicable	Not applicable	Not applicable
CHIP AND PIN	Yes	Yes	No	Not applicable	Not applicable	Not applicable
CHIP/EMV	Yes	Yes	Yes	Not applicable	Not applicable	Not applicable
SWIPE	Yes	Yes	Yes	Not applicable	Not applicable	Not applicable
MOTO (MAIL ORDER/ TELEPHONE ORDER)	Yes	Yes	Not applicable	Yes (e-MOTO only)	Yes	Yes
CONNECTIVITY	Dial-up / IP	Data SIM	3G or Wi-Fi	Not applicable	Not applicable	Not applicable
SECURE LOGIN	Not applicable	Not applicable	Not applicable	Yes	Yes	Yes
VALUE ADD-ONS						
ONLINE REPORTING	Yes	Yes	Yes	Yes	Yes	Yes
DYNAMIC CURRENCY CONVERSION (DCC)	Yes	No	Not applicable	Not applicable	Not applicable	Not applicable
SCB INSTALMENT	Yes	Yes	Yes	Not applicable	Not applicable	Yes
E-INVOCING	No	No	No	Yes	No	No
E-RECEIPT	No	No	Yes	No	No	No

*Not available in Malaysia.
All information is correct at time of print (04/2016)

First Data

First Data is a global leader in commerce-enabling technology and solutions, serving more than six million merchants around the world – from the smallest businesses to the largest corporations.



Largest
merchant acquirer
in the world



24,000
employees globally



118
countries
worldwide



4,000
financial institutions



6 million
business locations



79 billion
global transactions
per annum

We hold a unique position in the marketplace.

Unlike other merchant solutions providers in Asia, we offer you a combination of:

BANK-INDEPENDENCE

Our bank-independence model allows us to be unbiased, with a single-minded focus on payments. Our clients can choose who to bank with while at the same time accessing our payments expertise and comprehensive product suite.

TAILORED PRODUCTS TO SUIT SPECIFIC CLIENT BUSINESS NEEDS

We offer flexible options which include customisable products and personalised business branding on receipts, terminals and screens. Whether you're a small, medium or large organisation, we make your payments run smoothly, so you can focus on managing and growing your business.

GLOBAL EXPERIENCE AND LOCAL EXPERTISE IN MERCHANT SOLUTIONS

Our aim is to always deliver market-leading payments solutions that are locally relevant to your business, while tapping into international best practice and innovation.

EASY, SECURE AND RELIABLE PAYMENT PRODUCTS AND SOLUTIONS

We offer our clients a comprehensive range of payment processing solutions designed to drive greater in-store and online customer traffic. A 24/7 technology command centre and easy access to our online account management tool are a few examples of the ways we add value for our clients.